International
Women’s Day

Web Seminar
March 6th, 2020
Jackie Glenn: A Career & Life Roadmap

My Big Move
- Moved to the United States from Jamaica
- Worked as a Nanny in the Midwest
- Moved to Boston, MA
- Worked as a Unit Clerk at 2 hospitals while attending community college

Professional Journey Begins
- Promoted to a Medical Transcriptionist
- Enrolled in Emmanuel College
- Completed undergraduate degree
- Obtained my first HR job
- Full-time wife, student and mother
- Served as both a mentor and mentee

Professional Growth Continues
- Promoted to HR/People Manager
- Joined a professional board as a member
- Completed graduate degree
- Transitioned industries from healthcare to technology
- Promoted to a Director position

The Next Chapter
- Chief Diversity Officer and Vice President
- Wrote and published my first book
- Launched my own coaching business
- Speaker/Coach/Advocate
- Author/CEO
- Board Member/Advisor
Jackie’s Gems

RESPONSIBILITY
- Successful people always hold themselves accountable, especially when they are leaders.
- Accountability and responsibility are key attributes that employees look for in candidates.
- Accountability and responsibility are key focus areas for college and university students.

EMPATHY
- Work on your listening skills, we all have room for improvement.
- Just because someone is vastly different from you does not mean you cannot envision yourself in their situation.
- It doesn’t cost anything to help someone, most of the time it’s just empathizing.

FLEXIBILITY
- Mastering the competency of being flexible will enhance your career or business.
- Being a good listener is a good start to being flexible.
- Being flexible opens you to different ways of thinking.

RESILIENCE
- Resilience is the ability to stay put when it does not feel good, you have to stay uncomfortable until you become comfortable.
- Get comfortable with growing, stretching and demonstrating resilience in thought and ideas.
- See your situations as opportunities to develop resilience.
Thank you!