Member Conference

What’s Next After Courageous Conversations?
From Courageous to Authentic: Building Conversational Muscles

Warren Dunston, Operational Excellence Coach, EnPro Industries
Ann Kowal Smith, Executive Director, Books@Work
Warren at General Motors
Warren at General Motors  
Warren at EnPro
Dual Bottom Line

Financial performance *and* human development
Openness, awareness and community
Vision and purpose
Ownership
Learning
Actualized Leadership

Confidence

Performance

Renewal
Group Cultures

- Detached
- Dramatic
- Dependent
- Dynamic
San Luis Potesi, Mexico

Beloit, Wisconsin
Thorofare, New Jersey
Books@Work at EnPro

1062 employees
18 US states
10 countries
7 languages
Humanize Your Workplace

Books@Work fosters the social connections that create cultures of trust, respect, inclusion and productivity. Through facilitated discussions of narrative literature, Books@Work breaks down barriers and transforms individuals and organizations from the front line to the C-suite.
Social Learning
Social Learning
Social Learning
Story: an oblique or indirect point of entry
Listening

Connecting

Questioning
Questioning
Listening
Connecting
Trust
Respect
Psychological Safety
Inclusion
Collaboration
A taste of Books@Work
Debrief & Questions